

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: June 17, 2020 | **Name of Inspector:** Douglas Crust

Inspection Type: Mandatory Reporting Inspection

Licensee: HCN-Revera Lessee (King Gardens) LP / 5015 Spectrum Way, Mississauga, ON L4W 0E4 (the

"Licensee")

Retirement Home: King Gardens / 85 King Street, Mississauga, ON L5A 4G6 (the "home")

Licence Number: T0422

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.
The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar. * NOTE – This citation was rescinded on consent

Specifically, the Licensee failed to comply with the following subsection(s):

- **67. (2)** Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.
- **75. (1)** A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:
 - 2. Abuse of a resident by anyone or neglect of a resident by the licensee or the staff of the retirement home of the resident if it results in harm or a risk of harm to the resident.
 - * NOTE This citation was rescinded on consent

Inspection Finding

The Licensee neglected a resident by failing to follow the appropriate procedure when the resident failed to attend a meal. Later, the resident was discovered deceased in the resident's suite and although the evidence pointed to neglect by staff, the Licensee failed to report the incident, as prescribed. * NOTE: On consent, after the Licensee appealed to the Licence Appeal Tribunal, the finding regarding failure to report a suspected incident of neglect under section 75(1) of Act was rescinded.

Outcome

The Licensee submitted a plan to achieve compliance by August 21, 2020. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
Sof.	July 16, 2020

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